

Reg. No. : .....

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Name : .....

**First Semester M.A. (Personnel Management) Examination, December 2006  
(2006 Admissions)**

**PM-214 : INDUSTRIAL SOCIOLOGY AND SOCIAL WORK**

Time: 3 Hours

Max. Marks: 75

**PART – A**

Answer **any five** of the following. **All** carry **equal** marks. **Each** answer not to exceed **300** words.

1. Explain the social groups in an industrial setting.
2. How does the knowledge of Industrial Sociology help managers ?
3. Write a note on social differentiation and stratification.
4. What are the changes industrialisation has brought to the society in the last two decades ?
5. Discuss any two major human problems in Industry.
6. Critically evaluate whether there is a necessity or relevance for industrial social work in the Indian context.
7. Write a note on community projects undertaken by industry.
8. Write a note on mentoring. (5×6=30 Marks)

**PART – B**

Answer **any three** of the following. **All** carry **equal** marks. **Each** answer not to exceed **1200** words.

9. Write an essay on corporate social responsibility.
10. Differentiate between the work environments in a service sector organisation and a manufacturing organisation.
11. Write an essay on how far legislations have helped the cause of the industrial worker.
12. Write an essay on the changing characteristics of industrial workforce in India.
13. Enumerate the different steps in the counselling process. (3×15=45 Marks)