

Name : _____

P 1019

Reg. No. _____



LOYOLA COLLEGE OF SOCIAL SCIENCES

(AUTONOMOUS)

(ESTD-1963)

Affiliated to University of Kerala

Accredited with A++ by NAAC

Sreekariyam, Thiruvananthapuram, Kerala.

**FIRST SEMESTER MA (HUMAN RESOURCE MANAGEMENT) EXAMINATION,
JANUARY 2025
(2024 Admissions)**

HR 511: ORGANISATIONAL BEHAVIOUR

Time 3 hours

Max: 75 Marks

Nos.	Part A: Write Short notes on the following: Answer ANY TEN Questions in not exceeding 50 words. Each carries 2 marks	Course Outcome	Blooms Level	Marks
Q1	Classical conditioning	CO4	Understand	2
Q2	Conflict.	CO4	Understand	2
Q3	Attitude	CO2	Understand	2
Q4	Machiavellianism	CO1	Understand	2
Q5	OCTAPACE.	CO4	Understand	2
Q6	Eustress	CO4	Understand	2
Q7	Burnout	CO4	Understand	2
Q8	Managerial grid.	CO3	Understand	2
Q9	Team versus Group	CO2	Understand	2
Q10	Forming	CO2	Understand	2
Q11	Organizational Behaviour.	CO1	Understand	2
Q12	Herzberg's Two-Factor Theory.	CO1	Understand	2
Q13	Stereotyping	CO3	Understand	2
	Part B : Answer ANY FIVE out of the EIGHT questions in not exceeding 500 words	Course Outcome	Blooms Level	Marks
Q14.	Elaborate on the psychological factors influencing behaviour as per the OB Model.	CO1	Understand	5
Q15.	Define personality and explain the factors that influence personality of an individual.	CO2	Understand	5
Q16	Explain the attribution theory	CO2	Analyse	5
Q17	"A Healthy organizational climate contributes to improve organizational performance." Comment on this statement.	CO4	Analyse	5

Q18	What is team building? Discuss the determinants of effective team performance	CO2	Analyse	5
Q19	Elaborate the different sources of Power	CO2	Understand	
Q20	Elucidate the characteristics of Organisational Culture.	CO4	Evaluate	5
Q21	Explain the causes and consequences of conflict in organizations.	CO4	Evaluate	5
	Part C: Answer ANY TWO questions out of FOUR in not exceeding 1200 words	Course Outcome	Blooms Level	Marks
Q22	Examine the different types of leadership styles in organizational behaviour. Analyse the impact of transformational and transactional leadership on employee motivation and performance.	CO2	Analyse	15
Q23	Elaborate the six cultural dimension propounded by Greet Hofstede. Discuss its application in today's business environment.	CO2	Apply	15
Q24	Explain the different phases of Hawthorne studies. Also highlight the key implications of the study.	CO1	Apply	15
Q25	Elaborate on Organisational Politics. Appraise how the politics affect the sustainability of organisations.	CO3	Analyse	15