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Reg. No.....

K 3129

Name.....

**SECOND SEMESTER M.A. (PERSONNEL MANAGEMENT) DEGREE  
EXAMINATION, JULY/AUGUST 2003**

PM. 2.2.3. ORGANISATIONAL BEHAVIOUR

Time : Three Hours

Maximum : 75 Marks

*Part 1*

*Answer any 5 questions 5x6=30 marks*

*All questions carry equal marks*

*Answers should not exceed 300 words.*

1. What are the perceptual errors possible in the HR functions?
2. Explain the influence of hereditary and environmental factors in personality formation.
3. What is Kurt Lewins change management process.
4. Organisational development is a continuous need. Explain
5. What are the implications for HR of the Maslow's hierarchy of needs theory.
6. How does group behaviour differ from individual behaviour?
7. Does organisational level change efforts affect individuals? How and what are the precautions?
8. Describe organizational citizenship behaviour and its significance.

*Part 2*

*Answer any 3 questions 3x15=45 marks*

*All questions carry equal marks*

*Answers should not exceed 1200 words.*

9. Modern day stress require modern day remedies. Comment.
10. Explain the Pavlovian experiments and their limitations
11. Explain the valence theory of motivation in detail.
12. "Behaviour is culture specific and therefore there needs a whole new Indian perspective of OB". Comment
13. "Communication is the lifeblood of organization and organized life". Discuss in detail.